

## **Warranty**

**General Plumbing Repairs** – 30 day parts and labor warranty

**Water line spot repair** – 30 day parts and labor warranty

**Water Line Replacement**– 90 day parts and labor; warranty

**Drain (Waste) Line**– 15 day warranty; 6 month warranty with a successful main line camera inspection only

**Waste blockages** – 15 day warranty

**Main Sewer Line Spot Repair** – 90 day parts and labor warranty; 15 day main stoppage warranty

**Main Sewer Line Replacement (excavation)** – 1 year parts and labor warranty; 15 day main stoppage warranty

**Hot Water Heaters** – 90 day parts and labor warranty; 6-12 year manufacturer warranties available on hot water heater

### **Warranty does not apply where:**

Repairs have been made by others.

Products have been installed by others.

Products have been changed or tampered with by others.

Repairs are required due to a manufacturer's defect.

Clogs and back-ups occur due to improperly disposed items.

Repairs are required due to excessive wear and tear.

Damage is caused through improper use, abuse or neglect.

All warranties are void if payment is not made when due.

Warranties extend only to the customer and are not transferable.

This warranty excludes all labor charges for the correction, replacement or repair due to manufacturer defects. Labor charges are the responsibility of the customer and are due at the time of service.

It is the customer's responsibility to contact GoldCrown Plumbing, Heating & Drain Service LLC immediately in the event of an installation/repair failure. GoldCrown Plumbing, Heating & Drain Service LLC will remedy the defect. GoldCrown Plumbing, Heating & Drain Service LLC shall not be liable for water or other damage caused by any delay in remedying a defect. In the event of an installation or repair failure, any such defects will be repaired or replaced at the discretion of GoldCrown Plumbing, Heating & Drain Service LLC as our inspection discloses.

For warranty service please contact our 24 hour emergency line at (845) 545-0115 or you can fill out our **Request Service** (*can we put a link to the contact page in here*) form online and one of our friendly office staff will give you a call to schedule.